

DATE: March 18, 2026 at 5:00 PM

RFP HOLDERS OF: City of Tracy Community Supports Quality Oversight and Operational Compliance Consultant

SUBJECT: Addendum No. 1

The purpose of this addendum is to clarify questions received and further clarify the Request for Proposals, City of Tracy Community Supports Quality Oversight and Operational Compliance Consultant:

Question	Answer
1 What are your current data sources/source systems?	The City currently relies on the Homeless Management Information System (HMIS) for shelter-related data through its subcontracted shelter operator. Additional data systems for Medi-Cal Community Supports services will be established in coordination with the incoming shelter operator that will also provide Recuperative Care, Short-Term Post Hospitalization Housing and Housing Transition and Navigation services.
2 How many programs/services is the city looking to bill for?	The City of Tracy plans to contract with Medi-Cal managed care plans (MCPs) as a HUB provider to offer three Community Supports (CS) services: <ul data-bbox="846 1077 1458 1192" style="list-style-type: none">• Recuperative Care• Short-Term Post Hospitalization Housing• Housing Transition and Navigation services
3 Does the city have a standardized timeline for implementation, or will bidders need to include implementation in their proposal?	The qualified applicants must include an implementation workplan in their proposal. The workplan should identify implementation activities, key personnel, and start/end dates, assuming contract execution on June 1, 2026, with services go live shortly thereafter.
4 What is the total number of beds?	Currently, the City has 25 beds for Recuperative Care and Short-Term Post Hospitalization Housing, with capacity potentially increasing over time.
5 How many Medi-Cal enrolled clients does they city already have?	The City is not currently tracking this information but once the MCP contracts are effective, it will work with the operator to track this information as part of the claims billing process.
6 Is the city currently billing for Medi-Cal services?	No, the City is not currently billing MCPs for services.
7 Is the City currently documenting Medi-Cal services?	No, the City is not currently documenting for Medi-Cal Services.

Question		Answer
8	Is the city currently using an HMIS program?	The City's current contracted operator for housing shelter services is inputting in the HMIS system and will require the new operator to document in HMIS for housing shelter services as well as the three upcoming CS services.
9	What is the current status of the City's managed care plan and payer contracting?	It's in the contracting process.
10	Are provider agreements already in place, or will that need to be established as part of the program stand-up?	Not clear about the reference of "provider" in the question. That said, The City of Tracy will be the MCP contract CS providers in a HUB model. The new operator, Restorative Pathways will deliver the three CS services as well as manage the onsite shelter. The Consultant will work directly under the City's Homeless Services Manager and support MCP contractual compliance and reporting as well as support the operator to meet all program and MCP contractual requirements.
11	Page 5, pre-requisites, indicates that organizations must have a minimum of three (3) consecutive years successfully managing and operating Community Supports - our business was legally founded in 2024, however the owner & proposed Managing Principal for this project has extensive and relevant experience in Community Supports since the initiation of CalAIM, exceeding three (3) consecutive years. Will this exclude our application from consideration?	While the organization itself may not have been established for that length of time, the relevant experience of its principles or key staff may still satisfy the requirement. Please include resume of the individual(s) demonstrating that their background and qualifications meet the stated criteria.

Below are clarifications to the RFP, City of Tracy Community Supports Quality Oversight and Operational Compliance Consultant:

Page	Section	Update (red)
1	Cover Page	RFP Deadline: Thursday, March 26, 2026, 5:00 PM (PT) RFP Deadline: Monday, March 30, 2026, 5:00 PM (PT)
1	Cover Page	City of Tracy Address: 393 , 333 Civic Center Plaza
3	Above I. Background	Proposal Deadline Thursday, March 26, 2026 by 5:00 PM (PT) Proposal Deadline Monday, March 30, 2026 by 5:00 PM (PT)
6	Updated Key Dates-tentative timeline	Proposal Deadline March 26, 2026, 5:00 PM PT Proposal Deadline March 30, 2026, 5:00 PM PT
6	Pre-proposal Information Session	Location: Tracy City Hall, Room 203, 393 , 333 Civic Center Plaza, Tracy, CA 95376
9	V. Proposal Process	Proposals must be received by 5:00 P.M. on Thursday, March 26, 2026 Monday, March 30, 2026
9	V. Proposal Process	Proposal Submission Address: City of Tracy Parks, Recreation and Community Services ATTN: Virginia Carney, Homeless Services Manager 393 , 333 Civic Center Plaza, 1 st Floor Tracy, CA 95376
20	City of Tracy Professional Services Agreement Draft	Under 11. Notices: To the City: 393 , 333 Civic Center Plaza With a copy to: 393 , 333 Civic Center Plaza

If you have any questions regarding this addendum, please contact Virginia Carney, Homeless Services Manager, at virginia.carney@cityoftracy.org or (209) 831-6119.

Sincerely,



Virginia Carney
Homeless Services Manager